

# VA Community Care Network (CCN) and Your Prescription Medications

## Prescription Medication:

- Confirm you have received a referral from your VA to be seen by an in-network community provider.
  - For prescription medication, the prescription should be sent to and filled by the nearest VA pharmacy.
  - For immediately needed prescription medication (non-routine), the prescription may be filled by an in-network community pharmacy (14-day or fewer supply). A prescription for more than a 14-day supply must be filled by VA.
  - To find a VA in-network community pharmacy, go to <https://www.VA.gov/find-locations> and search for “Community pharmacies (in VA’s network).”
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## Prescription filled at VA can be submitted:

- Your community provider can submit your prescription to VA by e-prescribing (which is preferred), by fax or by a written prescription given to you to take to your VA pharmacy.
- Your community provider will need to check the VA National Formulary at <https://www.pbm.va.gov/PBM/NationalFormulary.asp> and any criteria that may be listed for the medication. ALL drugs are available in the VA regardless of formulary status listed, but additional documentation may be required.
- For medications that list any criteria requirements, your community provider will need to include documentation that you have met the medication’s criteria with your prescription.
- Pick up your prescription at your VA pharmacy or request to have it mailed.

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**For further questions, please call the VA  
Community Care National Contact Center  
or visit VA's Community Care Website**

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**Veteran or Community Provider Inquiries  
1-877-881-7618 (Providers Press Option #2)  
[www.va.gov/CommunityCare](http://www.va.gov/CommunityCare)**

